

Exhale Show and Tickets Sale FAQ: (Frequently Asked Questions)

1. How do I purchase ticket and when will I receive them?

- a. Tickets are \$20 can be purchased in three convenient ways:
 1. **Online:** Tickets can be purchased on our website with a major credit card and will include a convenience charge. (approximately 1.83 per ticket.)
 2. **Ticket Order Form, only for ESD Families/Friends through November 10:** Tickets can be purchased at the studio via cash or check (with no convenience charge) with a ticket order form. Due to the fact that we expect high attendance at this benefit show, this option is only available until **November 10**. After November 10, tickets will only be available online (or at the door if available).
 3. **At the door:** If available, tickets will be sold at the door via cash or major credit card.
- b. Tickets will be available for pick up the week of the show at the studio, at the dress rehearsal, and at the door before the show. (Accounts must be up-to-date for families receive their tickets.)

2. Do I need to pay for a young child's ticket?

Children under the age of two are allowed to attend the recital for free. However, they will not receive their own seat and need to sit on a family member's lap. If you wish for them to receive their own seat, then you must purchase a ticket for your child.

3. How does Exhale handle seating at their shows?

Exhale does general admission seating at their shows. General admission seating is first-come-first-serve. Families may decide to arrive early for the show to ensure they receive good seats. However, the auditorium doors will not open until a half an hour before the show begins. Please remember that King Philip is a small auditorium and there is not a 'bad seat' in the house.

4. Dropping off your dancer/s before the show:

- a. **How/when should my child arrive for the show?** Your dancer should arrive one hour before the show begins in their first costume, ready to perform, with their makeup and hair already done.
- b. **Why do I have to drop my child off an hour before the show?** Dropping your child off an hour before the show ensures that everyone is stress free and ready for the show. The dancers get a chance to destress, enjoy their friends' company, and relax before the show. This also gives families a chance to relax before the show and find their seats!
- c. **Who will be chaperoning the dancers before and during the show?** Dancers will be chaperoned by qualified teachers or babysitters. They have been CORI checked and are highly qualified to care for our students.
- d. **What will dancers do while they wait to perform?** There will be crafts, coloring pages, and games for the children to play while they are waiting to perform. This is going to be a wonderful experience for everyone involved in the show!

5. When/how do I pick up my dancer after the show?

A few weeks before the show Exhale's office staff will reach out to each family asking who will be allowed to pick up their dancer/s after the show is over. To eliminate confusion, one guardian per family will be allowed backstage for pick up. Your groups chaperone will check out your child to ensure that everyone goes home with their guardian/designee.

6. Can audience members take personal photography or videography during the show or dress rehearsals?

Audience members will not be permitted to take personal videos or photography during the shows or dress rehearsals. Not only can it be distracting and dangerous for performers, but it can also take away from the enjoyment of those viewing the show. A professional photographer and videography will be at the shows. Videos will go on sale a week before the show at the studio, at dress rehearsal, and before/after the show. A link to the professional photos will be emailed to the families so they can view and purchase, if they wish.

7. How long are Exhale's shows?

Exhale's shows are about an hour in length and would never last any longer than an hour and a half. Therefore, if a show starts at 3:30 families should plan for the show to be finished no later than 5pm.